



December 2009

Dec. 1, 2009 Audio Conference

Taking the Mystery Out of The New Restraint and Seclusion Guidelines for Hospitals

Sue Dill Calloway, RN, MSN, JD

This program will simplify and take the mystery out of the restraint and seclusion interpretive guidelines.

Every hospital that accepts Medicare patients will have to comply with these new interpretive guidelines even if the hospital is Joint Commission accredited. Hospitals will need to revise their policies and procedures to comply with these and will need to provide restraint training to staff. There is also a requirement that physicians and anyone who writes an order for restraints will have to be educated on the hospital's policy. The new guidelines explain the training requirements for the RN doing the one hour face-to-face visits for patients who are violent and or self destructive. There are basically twenty-one issues covered by the new CMS interpretive guidelines.

Restraint complaints are one of the most common of all hospitals conditions of participations. Hospitals need to be prepared for a complaint survey should it occur from the State Department of Health or Survey Agency.

Investment for Amerinet members is \$99 per connection

Investment for non-members is \$130 per connection

Dec. 3, 2009 Audio Conference

The Role of Supply Chain Management in Specialty Clinical Services

Jim Smoker

A recent limited poll of the level of engagement of supply chain services in specialty clinical services, such as surgical services and cardiovascular services, indicated that fewer than 33% of cardiovascular services and only 55% of surgical service departments had supply chain inventory techs and/or contract administrators linked directly to their services. Cardiovascular and surgical services typically rank among the "top 5 margin makers" in most acute care organizations. Through this program, we will explore and identify the value supply chain associates can bring to the two primary "margin makers" in acute care facilities.

Investment for Amerinet members is \$75 per connection

Investment for non-members is \$105 per connection

Dec. 8, 2009 iQast

The Business Case for Sustainable Building Envelope Technologies Within Healthcare

Todd Smith, CEM, CSDP

Join Todd Smith, CEM, CSDP, Energy Solutions Director, Tremco Inc., as he reviews sustainable facility systems and components that can provide such benefits as helping lower operational costs, increasing building life-cycles and improving patient recovery time. Among the topics to be discussed are photovoltaic and white reflective roofing systems, healing gardens, small wind turbines, air barriers and more.

There is no fee for this activity, thanks to an educational grant from Tremco

Dec. 9, 2009 IQast

PrintMachine Software Solution

PrintMachine Office Plus solution is an easy to use software package, which brings your document output management process and folder inserter system to the next level of automation and savings while maximizing the effectiveness of your business critical communications.

The advanced capabilities of PrintMachine Office Plus allow customers with existing Neopost folder inserter systems to optimize the value of their mailroom equipment by delivering significant postage savings, enhanced security of critical customer business documents, and increased mailroom efficiency.

There is no fee for this activity, thanks to Neopost

Dec. 10, 2009 Audio Conference

The Joint Commission's Human Resource Standards

Judith M. Atkins, RN, MSN

This program examines The Joint Commission Human Resource Standards in detail. The program will help you know which staff are expected to meet the requirements in this important chapter. Qualifications, competency, orientation requirements, primary source verification of license/certification, health screening, and performance evaluation will be reviewed. The impact of these standards on contracted staff will also be reviewed.

Investment for Amerinet members is \$99 per connection

Investment for non-members is \$130 per connection

Dec. 11, 2009 Audio Conference

HIPAA Breach Notification

Sue Dill Calloway, RN, MSN, JD

Has your healthcare provider ever lost a laptop or had one stolen? Would you know whether this is a breach of a new federal law (HITECH) and would you know what to do? Would you know if it required reporting to HHS, posting information on a website, what five things must be in the breach letter to the patient, and if there needed to be media disclosure? Inquisit invites you to listen to the audio conference and get answers to these pressing questions.

Healthcare organizations and providers now face new regulations effective September 23, 2009 as HHS and the FTC have released their final regulations on breach notification under HIPAA. (Other sections become effective February 17, 2010, January 1, 2011 and February 17, 2011) The new rules will result in more enforcement of HIPAA privacy related breaches of unsecured protected health information. These new rules impose costs for expensive reporting and mitigation costs. This is indeed a new era in protecting patient privacy!

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Investment for non-members is \$130 per connection

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Learning-On-Demand New Releases

www.inquisit.org/lod

Best Practices: Virginia Mason Medical Center - Implementing a Mandatory Influenza Immunization Program

1.0 hour for nurses in all 50 states

1.0 hour for pharmacists

1.0 hour for American Society of Clinical Laboratory Sciences

1.0 hour for American College of Clinical Pathologists for Laboratory

1.0 hour California Laboratory

Best Practices: Keeping the Service in Room Service: How to Delight Your Patients Again and Again

1.0 hour for Healthcare Executives (ACHE II)

Preparing for ICD-10: A Focus on Project Management & Design

1.0 hour for Healthcare Executives (ACHE II)

1.0 hour for Medical Coders (AAPC)

Optimizing Patient Outcomes and Reducing Hospital Acquired Pressure Ulcers: Nursing Practice and Prevention Strategies

1.0 hour for nurses in all 50 states

Best Practice for Optimizing Implementation of the Braden Scale

1.0 hour for nurses in all 50 states

Best Practice for Limited Mobility: Turning & Repositioning to Optimize Outcomes

1.0 hour for nurses in all 50 states

Best Practice for Optimizing Outcomes on Heel Pressure Ulcers: Prevention strategies

1.0 hour for nurses in all 50 states

Maximizing HCAHPS Scores Through Employee and Patient Centered Care

1.0 hour for Healthcare Executives (ACHE II)

1.0 hour for nurses in all 50 states

Best Practices: Shared Governance - Successes and Challenges

1.0 hour for Healthcare Executives (ACHE II)

1.0 hour for nurses in all 50 states

1.0 hour for materials managers (ISM)

How to Manage Emotions & Perform Under Pressure

1.0 hour for Healthcare Executives (ACHE II)

1.0 hour for nurses in all 50 states

Leveraging the Efficiencies of your Supply Chain in a Tough Economy

1.0 hour for Materials Managers (ISM)

The EMR Value Assessment™: Preparing for the HIT Stimulus Package: *10 Steps Providers Can Take Today*

No CE

Reimbursement Train on Track – Optimizing the CDM to Avoid Revenue Cycle Caution Flags

No CE

Life After the Letter: Best Practices for RAC Appeals

No CE

Disruptive Behavior: What Hospitals Need to Know About the New Joint Commission Standards
1.0 hour for nurses in all 50 states

Best Practices: Quantifying Nursing Workload: A New Approach to Nurse Work Capacity
1.0 hour for nurses in all 50 states

Implant Costs: Why ASC-Physician Collaboration Makes Sense
No CE

Legal Update for Nurses
1.0 hour for nurses in all 50 states

Red Flags: Be Ready by November 1, 2009 or Be at Risk!
1.0 hour ACHE II

CMS Freestanding Ambulatory Surgery Conditions for Coverage-Part I
1.0 hour for nurses in all 50 states

CMS Freestanding Ambulatory Surgery Conditions for Coverage-Part II
1.0 hour for nurses in all 50 states

The Pitfalls & Benefits of Being Out-of-Network for an ASC
No CE

The Impact of Recent Medicare Regulations on Ambulatory Surgery Centers
1.0 contact hour ACHE II
1.0 hour for nurses in all 50 states

The Joint Commission Ambulatory Standards: Assuring Success with your Next Joint Commission Survey
1.0 contact hour ACHE II
1.0 hour for nurses in all 50 states

Working Proactively to Avoid Reactive Situations and Achieve Patient Safety Actualization
No CE

Reaching a Higher Level...Best Practices in Food & Nutrition in Healthcare Organizations
1.0 hour for dietary managers

Documentation Update: Legal, Clinical, and Patient Safety Issues
1.0 hour for nurses in all 50 states

CMS Medication and Pharmacy Hospital CoP Standards
1.0 hour for nurses in all 50 states
1.0 hour for pharmacists

Coaching: The Great and Not So Great Employees
1.0 hour for materials managers (ISM)
1.0 hour for dietary managers
1.0 hour for human resource professionals

Grievances and Complaints - What Hospitals Should Know About the CMS and Joint Commission Standards
1.0 hour for nurses in all 50 states

Update on Oral Antiplatelet and Antithrombotic Agents

1.0 hour for pharmacists

1.0 hour for pharmacy technicians

1.0 hour for nurses in all 50 states